



**2019 NCRC NAHRO
CONFERENCE**

OMAHA, NEBRASKA

April 16 - 18, 2019

Conference Agenda

Tuesday, April 16, 2019

8:00 a.m. - 4:30 p.m.
Conference Registration

9:00 a.m. - 11:30 a.m.
NCRC Board Meeting

12:00 p.m. - 1:45 p.m.
Welcome Lunch

Speakers:

Ron Clewer, COO, Alliance for Strong Families
Jeanne Leick, NE NAHRO President
Jennifer Keogh, NCRC President
Adrienne Todman, NAHRO CEO

Awards:

Housing Award of Excellence

*Presented by Jennifer Keogh, NCRC President;
Felicia Davis, VP of Member Services*

Community Development Award of Excellence

*Presented by Jennifer Keogh, NCRC President;
Felicia Davis, VP of Member Services*

Ernest J. Bohn Scholarship Award

Presented by Felicia Davis, VP of Member Services

Conference Scholarships

*Presented by Jennifer Keogh, NCRC President;
Felicia Davis, VP of Member Services*

Creighton University

Participants will hear some of the new and creative approaches to coordinated services between the health and housing sectors. Participants will potentially learn about new ideas for strategies to aid with more sustained progress in serving a similar demographic.

Room: _____

Capital Fund Guidebook Training

Thomas Shelton, Chris Granger and David Fleischman, HUD

Introductions, Capital Fund Program (CFP) Guidebook Ch 1 and Ch 11 - Financing

Room: _____

Financial Management/Internal Controls/Fraud/Ethics

Randal Niewedde, CPA, Niewedde & Wiens CPA
Overview of sound financial processes, discussion of internal controls, fraud and ethics.

Room: _____

Shopper's Paradise - Portability and the HCV Program

Amy Tooley, E.D. Sioux City HA; Steven Rackis, E.D. Iowa City HA; Chris Lamberty, E.D. Lincoln HA

Many small and mid-size PHAs in the Midwest with open Voucher waiting lists are experiencing significant impacts from waiting list shopping. Applicants from higher cost cities with closed waiting lists are seeking vouchers in Midwest communities and porting the vouchers back to their home city. This session will 1) define the issue with examples and statistics from panelists; 2) offer some potential solutions; and 3) discuss political outreach to Congress and HUD

Room: _____

Special Topics in Program Terminations & Evictions

Brian Hansen, OHA General Counsel; Nicole Molina, OHA Corporate Trainer; Beverly Valasek, Douglas Co HA; Maureen Novak, Legal Assist. OHA

1:45 p.m. - 3:15 p.m.

Concurrent Sessions

Room: _____

Health and Housing Part I - Collaborative Efforts

**Patricia Wells, Deputy Director, Oakland HA;
Christine Johnson, Interim CEO, Omaha HA;
Tony Vargas, CEO - Omaha Healthy Kids Alliance;
Sade Kosoko-Lasaki, MD, MSPH, MBA**

This session is an interactive presentation and discussions covering Due Process, Terminations, Evictions and Grievance Hearings.

3:15 p.m. - 3:00 p.m.
Break

3:30 p.m. - 5:00 p.m.

Concurrent Sessions

Room: _____

Health & Housing Part II - Policy Development

Ron Clewer, COO, Alliance for Strong Families; Adi Pour, PhD, Director, Douglas County Health Dept.

A continuance from part I, participants in this session will learn about policy development and implementation around health and housing efforts for lasting impact as well as explore current policy gaps or solutions.

Room: _____

Capital Fund Guidebook Training

Thomas Shelton, Chris Granger and David Fleischman, HUD

CFP Guidebook Ch 9 - Development and Ch 8 - Emergency, Non-Presidentially Declared Disaster, Safety and security, and Lead Based Paint Grants.

Room: _____

Commissioner Chit Chat Room

Patricia Hosick, E.D. Cozad HA

This is also known as Round Table.

Room: _____

Understanding Your Audited Financial Statements

Randal Niewedde, CPA, Niewedde & Wiens CPA

We will discuss components of audited financial statements and go through a set of audited statements for open discussion.

Room: _____

“Living on Air - The Mystery of Zero Income”

Jean Mertz, Lead Housing Specialist, DCHA; Cheryl Munn, LHA

Discussing the ins and outs of questioning zero income participants. Determine income that isn't always black and white.

Room: _____

Special topics Regarding Accommodations of Disability

Brian Hansen, OHA General Counsel and Maureen

Novak, Legal Assist. OHA

Interactive presentation and discussion regarding reasonable accommodations in the public housing and housing choice voucher program. **Attendees will receive a certificate that they have attended a fair housing training.**

5:00 p.m. - 7:00 p.m.

Take a self-guided tour of the Henry Doorly Zoo

7:00 p.m. - 9:00 p.m.

Presidents Reception

Enjoy a relaxing evening networking, with a few drinks and hors d'oeuvres amongst the sea life in the Aquarium

Transportation provided



7:00 p.m. - 10:00 p.m.

Vendor Setup

Wednesday, April 17, 2019

7:30 a.m. - 8:30 a.m.

Conference Registration & Continental Breakfast

8:30 a.m. - 8:45 a.m.

General Session

Room: _____

Patricia Wells, Deputy Director, Oakland HA

8:30 a.m. - 10:00 a.m.

Concurrent Sessions

Room: _____

Developing and Managing Award Winning Affordable Housing Communities

George Achola, VP, Burlington Capital Real Estate; Tie Williams, Regional Manager, Burlington Capital Properties

Burlington Capital will outline and discuss strategies and practices that they have employed to develop and manage award-winning affordable housing communities.

Room: _____

Capital Fund Guidebook Training

Thomas Shelton, Chris Granger and David Fleischman, HUD

CFP Guidebook Ch 2 - Eligible Activities

Room: _____

Commissioner Ethics Training **Preregistration Required*

Patricia Hosick, E.D. Cozad HA

Ethics plays a significant role in the life of a commissioner. It increases the commissioner's understanding of professional conduct guidelines, and the ability to recognize and appropriately address ethics-related issues and problems that may occur. Learn about industry laws and regulations impacting ethical conduct and build your capacity as a board member. This course, intended for the new commissioner and a refresher for the veteran, uses practical applications and skills assessment exercises to reinforce ethical concepts.

10:30 a.m. - 12:00 p.m.

Concurrent Sessions

Room: _____

Health Starts at Home: How a community built a health + housing collaborative for shared action

Sarah Sjolie, CEO, Live Well Omaha; Nicole Caputo, Director of Housing, Omaha Healthy Kids Alliance; Athena Ramos, PhD, MBA, MS, Assistant Professor, UNMC, Center for Reducing Health Disparities, Metro Omaha Tobacco Action Coalition

Participants will learn the basic building blocks of collective impact collaboration, the importance of data and key roles of a neutral convener. These practical tools aim to support more communities in their quest to establish effective health and housing collaboration.

Room: _____

Capital Fund Guidebook Training

Thomas Shelton, Chris Granger and David Fleischman, HUD

CFP Guidebook Ch 3 - Planning, Annual Submission, and Distribution of Funds.

Room: _____

Commissioner Ethics Training **Preregistration Required*

Patricia Hosick, E.D. Cozad HA

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Room: _____

Advocacy for the Busy Professional

Jennifer Keogh, NCRC President; Alan Zais, CEO Winnebago Co HA

The life of a housing or redevelopment professional can be hectic with little time left for advocacy.

10:00 a.m. - 10:30 a.m.

Break

However, with a new Congress just grveled into office, it has never been more important. This session will walk you through how your voice matters in Washington, DC and the things you can do to ensure that you're heard. This session will encourage and engage you in a simple process to educate local, state and national legislators. You will walk away with tools to help you succeed. Your agency and the families you serve need you to make contacts and educate our legislators to move our mission forward. Jennifer Keogh, NCRC President and Alan Zais, CEO of Winnebago County Housing Authority will give their perspective on how they have propelled their agencies to advocacy success despite their busy schedules.

Room: _____

Section 3 - SPEARS

Chase Travis, Fair Housing Investigator and Section 3 Trainer HUD; Eugene Jones, CEO CHA; Claudia Weems, Director Section 3 Field Office CHA; Connie Radcliff, Equal Opportunity Specialist HUD

The purpose of Section 3 is to provide jobs and training to low and very low-income earning individuals who live in the targeted area of HUD-funded construction projects. This presentation will provide attendees an overview of the requirements of Section 3 and the process grantees must follow to satisfy reporting requirements.

Room: _____

The Right to Housing: 70 Years Since the Universal Declaration of Human Rights

G. Matthew Pike, ED/CEO Fargo HA

The Universal Declaration of Human Rights (UDHR) was ratified and adopted by the United Nations General Assembly on December 10, 1948. The United States voted in favor of the Declaration, along with 47 other nations; yet, despite the UDHR's intent to expressly define the "fundamental freedoms," actual implementation of the principle of housing as a fundamental human right remains elusive. To mark the UDHR's seventieth anniversary, this session will examine the history of the UDHR and consider the question of the legal effect and obligations it imposes, particularly in light of the lack of a consistent national housing policy in America.

12:00 p.m. - 1:30 p.m.

Lunch/NCRC Annual Meeting

President Jennifer Keogh Presiding

"What Home Means to Me"

Poster Contest Winners

Presented by Anna Judge, Poster Contest Chair

"Resolutions of Appreciation" to the Hotel/ Convention Center and the Conference Committee/ Chair for their participation in the conference
Presented by Jennifer Keogh, NCRC President

1:30 p.m. - 2:50 p.m.

Concurrent Sessions

Room: _____

Health & Housing

Courtney Brewer, Director of Operations, Live Well Omaha; Jason Heppler, Digital Engagement Librarian, CC and Mabel Criss Library, University of Nebraska at Omaha; Andy Wessel, Community Health Planner, Douglas County Health Dept

How to harness low-cost data resources to tell the local story of the intersectionality between participants of public and voucher housing programs and the recipients of county or managed care services to garner or leverage more investments.

Room: _____

Capital Fund Guidebook Training

Thomas Shelton, Chris Granger and David Fleischman, HUD

Engergy Performance Information Center (EPIC) and Ch 10 - Rental Assistance Demonstration (RAD) and Moving to Work (MTW) Demonstration.

Room: _____

Commissioner Ethics Training *Preregistration Required

Patricia Hosick, E.D. Cozad HA

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impacting ethical conduct and build your capacity as a board member. This course, intended for the new commissioner and a refresher for the veteran, uses practical applications and skills assessment exercises to reinforce ethical concepts.

Room: _____

Section 8 Roundtable and Hot Topics

Philisa Smith, OHA; Julie Steadman, HUD; Carolyn Pospisil, Bellevue HA

Room: _____

Labor Standards for Public Housing

Steve Schrader, OHA

Understand what labor standards are and why we use them. Be clear about our responsibilities for labor standards. Devine an effective compliance program, including redress in case of non-compliance. Learn how to educate contractors about compliance, and gain their cooperation.

Room: _____

Identifying Drugs

Ofc Kevin Donlan and Sgt Dave Bianchi, Narcotics Units, OPD

Identifying drugs and drug paraphernalia, what to look for and what to do if you suspect a problem.

2:50 p.m. - 3:15 p.m.

Break

3:15 p.m. - 4:50 p.m.

Concurrent Sessions

Room: _____

Trauma Informed Community: An Essential Customer Service Strategy for Public and Low-Cost Housing Agencies

Jessica Kroker, Coordinator for Trauma Matters, Project Harmony (Omaha, NE); Lt. Tracy Scherer, Omaha Police Department

Participants will learn what trauma is and how it impacts the brain and body, individuals, and communities. This session will explore Trauma Informed Care and provide an introduction into how to better serve clients in a trauma sensitive way. Local efforts through Trauma Matters Omaha and insights from local law enforcement will be shared.

Room: _____

Capital Fund Guidebook Training

Thomas Shelton, Chris Granger and David Fleischman, HUD

Ch 7 - Obligation and Expenditure

Room: _____

Commissioner Ethics Training *Preregistration Required

Patricia Hosick, E.D. Cozad HA

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Room: _____

HCV Forecasting (and Other) Tools

Patrick Hatch, HUD IL

The Two-Year Tool and Payment Standard Tool (please see attached guides) are two of HUD's primary mechanisms to help PHA's plan for the future per their HCV program.

They incorporate a wide range of variables – both those over which a PHA has some control (e.g. setting payment standards) and those over which PHAs have little control (e.g. funding). The tools allow PHAs to model different scenarios – “What does it mean if I set my payment standards at 105%, rather than 98% - both for my per unit cost and my participant's rent burden?”, “How many vouchers should I issue if the proration is 94%? 97%? Can I even issue? Am I shortfall at some level of funding and not at another?”, “Do I have enough money to pay HAP for the 1st of next month?”.

These are the types of questions the tools are there to answer. We'll be talking about these kinds of variables, how to use the tools, where to get them, and generally trying to help PHAs plan how to run a well-managed voucher programs.

Room: _____

RAD

Brian Hansen, OHA General Counsel

of the FBI's Child Exploitation Task Force. FBI Special Agent Kevin Hytrek is the FBI Agent Coordinating the CETF. The mission of the CETF is investigating allegations of Child Exploitation and Human Trafficking within the Omaha Metro Area.

How to identify human trafficking, what signs to look for and what we can do to get help.

Room: _____

Human Trafficking

Sgt. Alan Reyes, Detectives Nikki Lasater, Dave Rieck, Kenner Hatfield and Tom Rummel are part

5:00 p.m. - 6:30 p.m.

Vendor Reception

Bingo Card Drawing

Vendor "Speed Dating"

Charles Thompson Memorial Award for Distinguished Service

Presented by Sharon Carlson (last years CT winner)

6:30 p.m. - 8:00 p.m.

Room: _____

Awards Banquet

NCRC Rising Star Award

Presented by Jennifer Keogh, NCRC President

Entertainment

The Detective Dinner.....America's largest interactive comedy murder mystery dinner show! Solve a hilarious crime while you feast on a fantastic dinner. Just beware! The culprit is hiding in plain sight somewhere in the room, and you may find yourself as a Prime Suspect before you know it!

Alvira B. Long Commissioner's Award

Presented by Jennifer Keogh, NCRC President and Felicia Davis, VP of Member Services

This is an event that is very different from a traditional murder mystery dinner show. Actors are not dressed in costume and are hidden in the audience! This results in a fun, social and interactive evening suitable for all adults.

NCRC President's Award

Presented by Jennifer Keogh, NCRC President



Thursday, April 18, 2019

7:30 a.m. - 9:00 a.m.

Conference Registration & Continental Breakfast

8:00 a.m. - 9:00 a.m.

General Session

Room: _____

The Washington Report

Eric Oberdorfer, NAHRO

Join NAHRO staff for a Washington Update. Covered topics will include: the Public Housing program, Section 8, Community Planning and Development, and the budget

9:00 a.m. - 10:20 a.m.

Concurrent Sessions

Room: _____

Repositioning Public Housing

Eric Oberdorfer, NAHRO; Velma Navarro, HUD; Steve Schrader, OHA

Learn about the many tools in the HUD's toolkit that can help PHAs reposition their public housing properties to other funding platforms. Explore what the "Repositioning of Public Housing" means for our residents, our staff, our properties and the communities we serve.

Room: _____

Capital Fund Guidebook Training

Thomas Shelton, Chris Granger and David Fleischman, HUD

Ch 5 Replacement Housing Factor (RHF) and Demolition Disposition Transition Funding (DDTF) and Ch 6 General Program Requirements and Implementation

Room: _____

Landlord Panel Discussion

Case Maranville, Lincoln HA Landlord; Dave Paladino, Omaha HA Landlord; John C. Chatelain, President, Metropolitan Omaha Property Owners (MOPOA)

Join area landlords that work with the HCV program and ask them your questions about investments, evictions, Section 8, MOPOA. Get the perspective of the property owners and see how to make your landlord relationships the best that they can be.

10:20 a.m. - 10:40 a.m.

Break

10:40 a.m. - 12:00 p.m.

Concurrent Sessions

Room: _____

Mock Trial

George Achola, OHA Board of Directors; Brian Hansen, OHA General Counsel

We will walk through the eviction process from investigation to trial.

12:00 PM Noon.

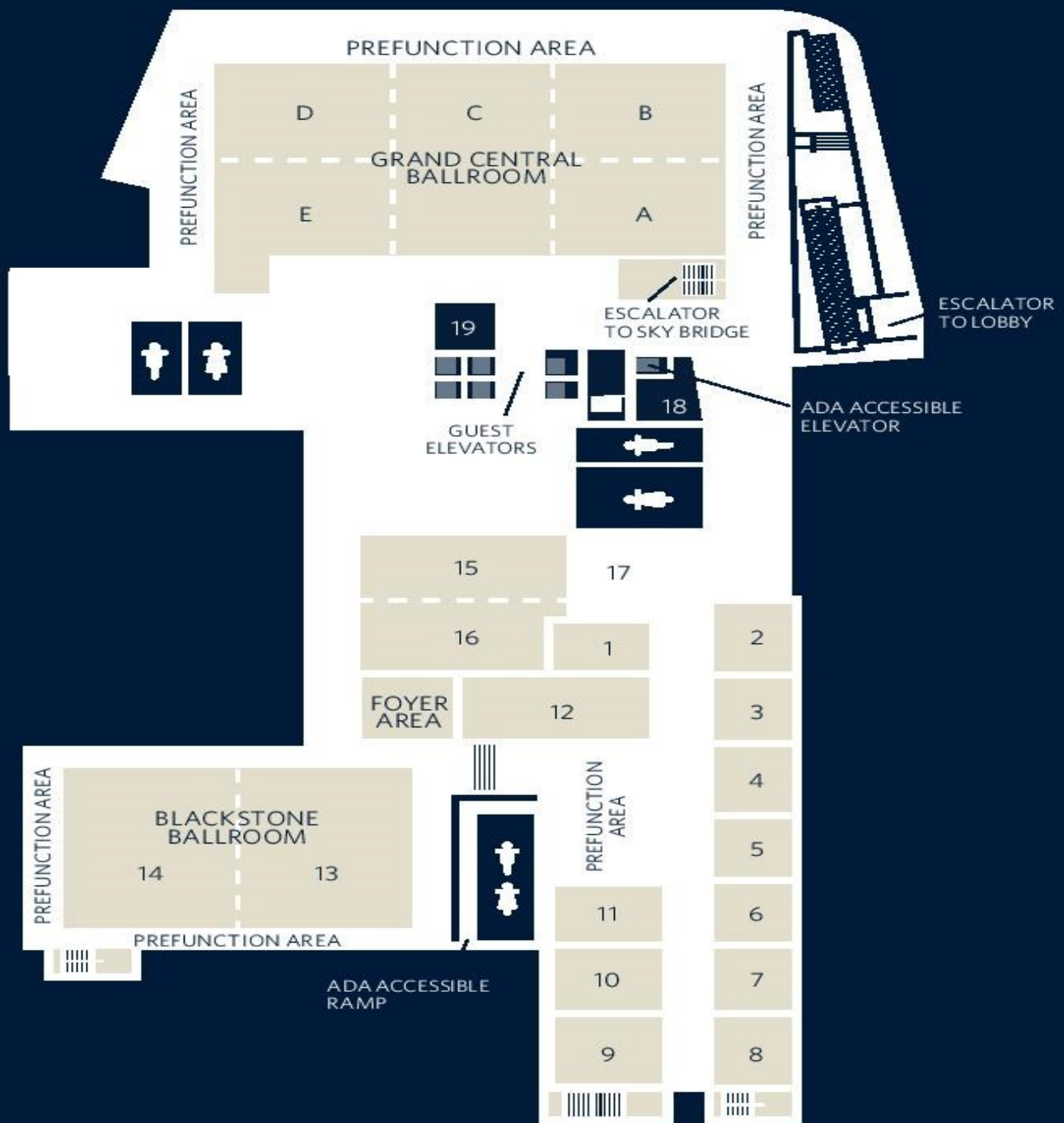
Conference Closing

NCRC SCHOLARSHIP FUNDRAISERS:

Join in the "Split the Pot"

See _____

for tickets.



CONFERENCE & EVENT ROOMS

- | | |
|-------------------|--------------------------|
| 1 Fontenelle | 10 Rome |
| 2 Herndon | 11 Flatiron |
| 3 Washington City | 12 Hill |
| 4 Cozzens | 13 Blackstone Ballroom A |
| 5 Merchants | 14 Blackstone Ballroom B |
| 6 Paxton | 15 St. Nicholas A |
| 7 Murray | 16 St. Nicholas B |
| 8 Prague | 17 St. Nicholas Foyer |
| 9 Mercer | 18 Registration Area |

